

18 March 2022

Ms Tooze
SDS Area Manager

Dear Claire

Follow-Up visit for Career Information, Advice and Guidance services delivered by Skills Development Scotland in North Ayrshire.

Thank you for your participation in the recent Follow-Up visit. Please also convey my thanks to your staff and to your partners for their contribution to the discussions.

I enclose details of the main points for action and an evaluation of progress which have also been notified to Scottish Government.

Yours sincerely

Peter Connelly
HM Inspector

cc Barbara Nelson, HM Inspector
Julie Riley, SDS
Shona Mitchell, SDS

Follow-up findings for Career Information, Advice and Guidance services delivered by Skills Development Scotland in North Ayrshire

Publication date - 25 March 2022

Progress made on the main points for action:

The SDS area team should ensure that all targets for service delivery are achieved.

- **Satisfactory progress has been made.**

The local authority and SDS should continue to work with partners collectively and collaboratively to improve outcomes for customers in North Ayrshire.

- **Satisfactory progress has been made.**

SDS should work with the local authority to ensure the accuracy and improved use of data to support effective planning.

- **Satisfactory progress has been made.**

HM Inspector